

# CAHPS Clinician & Group Surveys

## Survey Questions:

- 1 In the last 12 months, how many days did you usually have to wait for an appointment when you needed care right away?
- 2 Did this provider's office give you information about what to do if you needed care during evenings, weekends, or holidays?
- 3 Some offices remind patients between visits about tests, treatment or appointments. In the last 12 months, did you get any reminders from this provider's office between visits?
- 4 In the last 12 months, did anyone in this provider's office talk with you about specific goals for your health?
- 5 In the last 12 months, how often were clerks and receptionists at this provider's office as helpful as you thought they should be?
- 6 In the last 12 months, how often did clerks and receptionists at this provider's office treat you with courtesy and respect?

